2021

ANNUAL REPORT

BAYLOR HEALTH CARE
SYSTEM CREDIT UNION

bhcscu.com

Message from the Chair

- LaVone Arthur -



As you review our Annual Report, you'll see that Baylor Health Care System Credit Union performed well in 2025. While no two years are ever alike, this past year tested financial institutions and households in meaningful ways, making our credit union's success all the more noteworthy.

While your credit union must generate earnings to remain strong, our purpose has always been to return value to members whenever possible.

For the fiscal year ending December 31, 2025, BHCSCU generated $773,268.71 in net income. As a result, we were proud to return $148,254.80 to members through dividends.

This is one of the many tangible benefits of credit union membership.

The credit union is reviewed periodically by the Texas Credit Union Department. The CUD's review focuses on safety, soundness and compliance with the regulations governing BHCSCU and our operations. The credit union did not have any reportable deficiencies.

I would like to thank my fellow board members for their commitment to strong governance and responsible oversight. Together, we ensure that Baylor Health Care System Credit Union has capable leadership, sound strategy, and a clear focus on member value.

I have great confidence in the leadership of our President/CEO, Delana Huling, the dedication of our board, the professionalism of our staff, and the loyalty of our member-owners. Because of this collective strength, BHCSCU is well positioned to navigate challenges and seize opportunities in 2026 and beyond.

Thank you for your trust, your participation, and your continued support. I wish you and your families health, prosperity, and success in the year ahead.

Message from the President & CEO

- Delana Huling -



Over the past several years, credit unions—including Baylor Health Care System Credit Union —have been challenged to adapt quickly, innovate responsibly, and remain steady during periods of disruption.

Today, the environment looks different but it is no less complex. Through it all, our focus remains unchanged: providing reliable, affordable, and member-focused financial services—while planning responsibly for the future.

At BHCSCU, we've responded by strengthening our foundation and investing thoughtfully in areas that matter most to our members. Our challenge is to deliver technology that is convenient and intuitive while preserving the personal service that defines a credit union.

Over the past year, BHCSCU has continued to enhance our digital platforms to ensure members can easily manage their finances anytime, anywhere without sacrificing security or support. These efforts are designed to make it easier to do business with your credit union, whether online, by phone, or in person.

Looking ahead to 2026, we plan to deepen these efforts through continued partnerships and outreach across our communities.

The year ahead will bring both challenges and opportunities: economic uncertainty, technological change, and evolving member expectations. But I am confident in the strength of BHCSCU, our dedicated team, our volunteer leadership, and most importantly, our members.

This is your credit union. Your trust, participation, and engagement make everything we do possible. Thank you for choosing us as your financial partner, and for being part of our cooperative community.

We wish you and your families a healthy, successful, and prosperous 2026.

A FEW HIGHLIGHTS INCLUDE:

- **Membership Growth:** 318 new member-owners joined the credit union in 2025. Membership now stands at 4,881 members.
- **Asset Strength:** As our membership grows, so do our assets. Our assets now total over $81 million, reflecting a positive increase over 2024.
- **Capital Position:** We remain a well-capitalized institution, with a net worth ratio of 21%. For perspective, regulators consider a credit union well capitalized at 7% or higher, so this positions us strongly for long-term sustainability.

Statement of Financials

– AS OF DECEMBER 31, 2025 –

	2024	2025
Assets		
Loans	$44,003,213.81	$34,800,198.78
Allowances for Loan Losses	(636,712.63)	(484,152.58)
Cash	560,178.41	588,584.90
Investments	23,898,891.62	37,631,707.81
Other Assets	12,454,961.79	8,617,879.68
Fixed Assets (net)	51,072.79	37,841.12
Total	**$80,331,605.79**	**$81,192,059.71**
Liabilities and Equity		
Shares	$44,135,159.26	$42,876,379.87
Share Drafts	17,432,884.07	18,758,642.22
Christmas Club	115,785.29	125,688.27
IRAs	2,295,552.81	1,975,241.82
Accounts Payable	195,704.32	185,768.25
Dividends Payable	98.15	136.67
Unrealized Gain/Loss	(477,040.80)	(130,251.09)
Gain/Loss Exchange or Value CMO	(521,843.73)	(379,866.63)
Reserves & Undivided Earnings	17,155,306.42	17,780,320.33
Total	**$80,331,605.79**	**$81,192,059.71**
Operating Income		
Interest on Loans	$2,566,069.76	$2,247,795.89
Income from Investments	681,357.81	901,556.90
Other Income	641,666.75	600,380.92
Total	**$3,889,094.32**	**$3,749,733.71**
Operating Expense		
Operating Expenses	$1,311,529.98	$1,406,295.04
Association Dues	4,092.09	21,087.98
Office Operating Expense	1,244,541.82	1,320,513.56
Loan Servicing Expense	72,469.01	57,733.21
Professional and Outside Services	117,950.69	137,799.01
Provision for Loan Losses	340,612.81	54,139.36
Miscellaneous Operating Expense	139,340.83	56,959.84
Total	**$3,230,537.23**	**$3,054,528.00**
Non-Operating Income (Expense)		
Non-Operating Income (Expense)	$51,184.00	$78,063.00
Total	**$51,184.00**	**$78,063.00**
Net Income (Loss)	**$709,741.09**	**$773,268.71**
Distribution of Net Income		
Dividends	$157,028.11	$148,254.80
Transfer to Reserves & Undivided Earning	552,712.98	625,013.91
Total	**$709,741.09**	**$773,268.71**
Statistical Information		
Loan Balance	$44,003,213.81	$34,800,198.78
Number of Members	4,985	4,881
Change in Membership	350 New Members	318 New Members

As a state chartered financial institution, the Credit Union's financial condition, asset quality, accounting practice, and compliance with applicable law and regulations are examined yearly by the State of Texas Credit Union Department. The Credit Union received a positive report. The credit union is reviewed periodically by the Texas Credit Union Department. The CUD's review focuses on safety, soundness and compliance with the regulations governing BHCSCU and our operations. The credit union did not have any reportable deficiencies.

BAYLOR HEALTH CARE SYSTEM CREDIT UNION

Baylor Health Care System Credit Union strives to make a positive impact on our local BSW Health community, and we are proud of the efforts that our staff put forth in 2025. We had the opportunity to take part in many activities that allowed us to make a difference in our community.













Board of Directors

LaVone Arthur, Chair: 2027
Keith Holtz, Vice Chair: 2027
Ray Bunyard, Treasurer: 2027
Jeshahnton Essex, Director: 2027
Pat Brown, Director: 2028
Remy Tolentino, Director: 2028
Bethany Ferguson, Secretary: 2028

Credit Committee

Marcela Minahan
Kelly Burns
Delana Huling

Executive Staff

Kelly Burns, VP of Accounting
(last day August 22, 2025)

TiXenia Jones, Dir of Compliance & Ops
(hired March 31, 2025)

Delana Huling, President/CEO

OUR VISION

To Empower Every Member to Enhance Their Financial Health

Baylor Health Care System Credit Union

4005 Crutcher Street, Suite 130
Dallas, TX 75246-2122

NCUA EQUAL HOUSING LENDER

BAYLOR HEALTH CARE SYSTEM CREDIT UNION

bhcscu.com
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